



SUMMERSET
PROFESSIONAL GRILLS
WARRANTY FORM

Use this form to make a claim on damaged or defective product. One form per product please.

Warranty claims are **ONLY** valid with completed form and with proof of purchase.

Damage claims require photo documentation.

Step 1: INDICATE REASON FOR CLAIM:

Manufacturer's Defect Damaged Items Missing Parts Other

Step 2: DESCRIBE ISSUE IN DETAIL:

Step 3: PURCHASING INFORMATION:

A.) Registered Owner: _____ D.) Model: _____
B.) Place of Purchase: _____ E.) Purchase Date: _____
C.) Product Serial Number: _____ F.) Gas Type: _____

Step 4: SHIPPING INFORMATION:

Where would you like replacement items shipped?

A.) Recipient's Name: _____ D.) State: _____
B.) Address: _____ E.) Zip Code: _____
C.) City: _____ F.) Phone Number: _____

Step 5: SUBMITTING WARRANTY FORMS:

Warranty Submission Check List - Please include all of the following:

Completed Warranty Form Copy of Original Receipt Photos of Damage

Please return forms to:

Email: CustomerService@SummersetGrills.com

Fax: 714-966-9331

Mail: AMD Direct, C/O Warranty Department, 17322 Gothard, Huntington Beach, CA 92647

Summerset Professional Grills' Warranty is valid for original purchaser at original site of delivery with proof of purchase and photo documentation only. Registration form must be submitted within 30 days of the purchase date to validate the warranty. Warranty is void upon transfer of ownership. Warranty does not apply to products installed in any commercial, rental, or non-residential application. Warranty covers replacement parts only. Manufacturer is not responsible for labor or labor-related costs. Warranty does not cover discoloration, surface rust, corrosion, or oxidation, which may occur due to harsh environments, chemicals, or overheating. Warranty will not apply for damage resulting from improper installations, abuse, extreme environments, grease fires or misuse. Regular and proper maintenance is required. Coastal, humid, and/or salt environments are subject to manufacturer review. All out-of-box claims must be made within 30 days of purchase and must be made prior to installation. Any product installed damaged will be considered damaged during installation and not covered under warranty. Warranty and registration forms are available at www.SummersetGrills.com. Please be advised – all display models are sold "as is" and the warranty covers the following items only: main burners (lifetime), grates (lifetime), burner covers (1 year). All warranties are subject to the review and approval of the manufacturer.